



## Case Study

# Moffitt Cancer Center & EverCheck



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**Carrie Torres Davila,**  
HR Compliance Analyst at  
Moffitt Cancer Center

## Overview

Moffitt Cancer Center, a premier institution dedicated to cancer research and treatment, is responsible for ensuring compliance among its vast workforce. Maintaining and verifying the validity of required licenses, certifications, and other requirements is a task for a workforce of over 10,000, including staff, residents, fellows, physicians, researchers, and contractors.

## Challenge

Before the introduction of EverCheck, the compliance process was incredibly manual. The compliance team at Moffitt Cancer Center heavily relied on spreadsheets and other manual systems to ensure that the staff met their licensing and certification renewals. With only a limited team dedicated to this task, ensuring regular compliance checks on employee licenses and certifications was a significant challenge, especially with a workforce

as vast as Moffitt's. "It was a very manual process; everything was captured in spreadsheets. Every month, the team doing compliance previously, that was the extent of what they could do because of the limitations," Carrie Torres Davila, the HR Compliance Analyst at Moffitt Cancer Center, recalled. Missing an expired license could have significant implications regarding patient care and compliance with regulatory bodies.

## Solution

EverCheck emerged as a solution for monitoring compliance for Moffitt Cancer Center. In the implementation phase, EverCheck and Moffitt Cancer Center worked closely together to ensure the transition from a manual system to an automated one was as smooth as possible. One of the standout features that drew Moffitt Cancer Center to EverCheck was its capability to monitor licenses and certifications continuously. Any discrepancies, license suspensions, or disciplinary actions would be flagged immediately. "That was very attractive to us from EverCheck; we'd be notified right away if anybody's status, like a license suspension or disciplinary action, changed," Torres Davila shared.

## Results

Implementing EverCheck has dramatically strengthened Moffitt's compliance processes. The solution continuously monitored licenses and verifications daily, addressing discrepancies immediately. "It would be impossible to check everybody's license and certification every day to ensure continuous compliance," Torres Davila said. "EverCheck strengthens our compliance process by monitoring and verifying licenses daily, and it quickly notifies us of any arising situations, providing us with peace of mind."

During a Joint Commission Audit, Moffitt promptly produced the necessary documentation and primary source verifications, impressing their management team and validating the effectiveness of the EverCheck system. "We were able to produce the primary source verifications that the Joint Commission wanted to see with ease. During our audit, we contacted EverCheck, and they responded quickly. EverCheck was able to assist in pulling the right primary source verification for licenses." After the Joint Commission visit, Torres Davila recalled the compliments from their management team being impressed with the results of the audit. "We were able to produce the documentation. I remember getting emails and compliments from our management team that they were impressed with the timelines in which we produced the documentation and that there were no gaps in the verification."

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### About Moffitt Cancer Center

Houston Lee Moffitt Cancer Center & Research Institute is a nonprofit cancer treatment and research center located in Tampa, Florida. Established in 1981 by the Florida Legislature, the hospital opened in October 1986 on the University of South Florida's campus. Moffitt is one of two National Cancer Institute-designated Comprehensive Cancer Centers based in Florida. In 2021, U.S. News & World Report ranked Moffitt Cancer Center as a top 30 cancer hospital in the United States.

### About EverCheck by Propelus

Powering the Propelus Total Professional Management platform, EverCheck provides the most trusted, automated, and reliable access to vital data to ensure workforce compliance and safety—purpose-built for healthcare.

Access to vital data while streamlining operations is essential to safer healthcare. EverCheck's privileged partnerships and seamless integrations ensure HR professionals have the information they need, how and when they need it, to successfully monitor and manage workforce compliance at scale while powering people throughout their career journey—for today's healthcare professionals.

Our innovative technology ensures a safer workforce, streamlines operations, and helps connect the complex workforce ecosystem, ensuring access to vital data, services, and support, and with unparalleled strategic partnerships to power our nation's critical compliance programs and safeguard our communities.

Learn more about EverCheck at: <https://propelus.com/evercheck>.