



## EverCheck Success Story

# How a regional healthcare network improved compliance and increased efficiency by 90% through EverCheck.

A large regional healthcare network based in the Northeastern United States recognized the critical importance of ensuring their licensed professionals met all compliance requirements. This involved the verification and ongoing monitoring of licenses, certifications, and registrations from various governing authorities.

The following success story details their efforts to streamline these essential processes.

*"It's been one of the best decisions we've made. Identifying expiring licenses quickly and sharing that information is invaluable."*

*- Executive Assistant, Rehabilitation Hospital, part of the Regional Healthcare Network*



## The Challenge of Manual Processes

Committed to compliance and efficiency, the large regional healthcare network identified issues within its manual license verification and management processes.

These processes involved cross-referencing employee licensure on the Department of Public Health and other issuing boards' websites and emailing supervisors about upcoming license expirations.

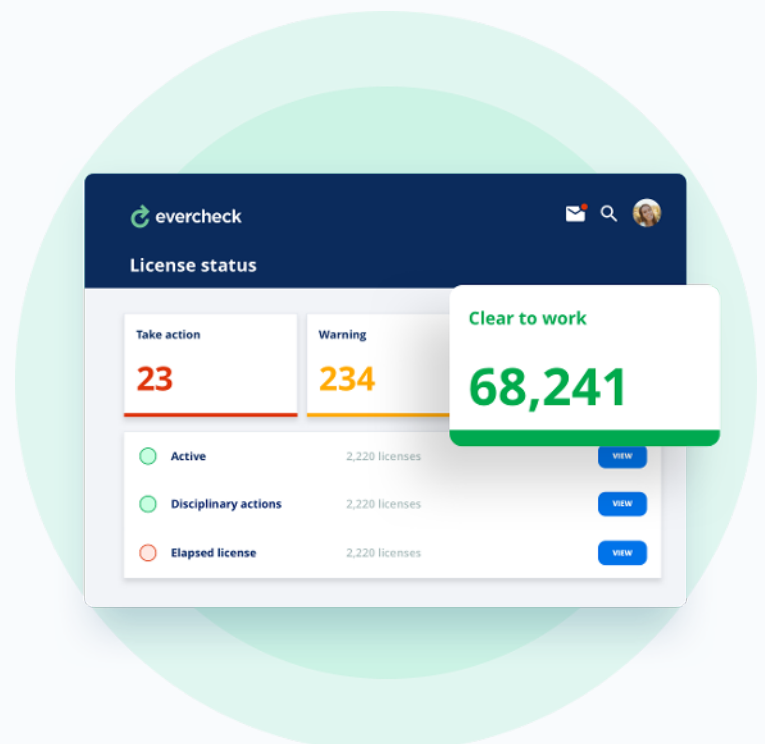
This was time-consuming, taking approximately 10-20 hours per month per colleague, and created risks of errors and oversights that could lead to employees working with expired licenses. The manual system also limited the capacity to manage a growing staff efficiently.

*"Initially, I was hesitant to switch to an automated process because I was afraid of losing control. However, now I have complete confidence in the accuracy of the data, and it has proven to be a significant lifesaver for me. Our team's decision to move to EverCheck was driven by our need to ensure that our staff complied with their license renewal and we needed a streamlined way of doing so. The ease of use and the people-reliant process we had previously made it clear that we needed to make the switch to EverCheck promptly."*

## The Solution

Since its initial adoption in April 2020, the team has significantly enhanced its utilization of the EverCheck platform. Today, it leverages EverCheck's capabilities, including compliance dashboards, comprehensive reporting functionalities, and timely system notifications, to meticulously track the status of licenses, certifications, and registrations, ensuring ongoing compliance.

"Transitioning to EverCheck has streamlined the process immensely," said the network's executive assistant. "With a quick glance, I can identify upcoming expirations and proactively address them, ensuring our team remains compliant and our operations run smoothly."



## The Results

By implementing EverCheck, the regional healthcare network improved compliance and significantly reduced the time and effort required for primary source verification.

Reflecting on the transformative impact of EverCheck, the executive assistant said, "It has been one of the best decisions we've made. The ability to quickly identify expiring licenses and share that vital information with our team is invaluable. Plus, it frees us up to work on other projects."

By transitioning from a manual license verification process, which previously consumed 20 hours per month, to utilizing EverCheck, the healthcare network now manages the process for a mere 2 hours monthly.

This reduction represents an impressive 90% increase in efficiency. Not only does this streamlined approach allow for greater efficiency within their workflow, but it also translates to substantial cost savings in labor hours.

With this newfound efficiency, the regional network's team was able to reallocate valuable resources toward other critical areas of operations, ultimately enhancing productivity and driving organizational success.

**90%**  
**INCREASE IN  
EFFICIENCY**

## Conclusion

The adoption of EverCheck by the regional healthcare network revolutionized the license verification processes, significantly reducing manual effort, mitigating compliance risks, and enhancing data accuracy. Their insights underscore the value of proactive adoption of technology solutions in optimizing healthcare operations and ensuring regulatory compliance.

### About EverCheck by Propelus

EverCheck by Propelus is the leading solution that unlocks vital, automated primary source verified data such as licensure, certifications, exclusions, sanctions and debarments, and ongoing monitoring that are the most reliable, accurate, timely to ensure your workforce is compliant and in good standing to work at all times.

EverCheck's privileged partnerships and seamless integrations ensure HR professionals have the information they need, how and when they need it, to successfully monitor and manage workforce compliance at scale while powering people throughout their career journey—for today's healthcare professionals.

Our innovative technology ensures a safer workforce, streamlines operations, and helps connect the complex workforce ecosystem, ensuring access to vital data, services, and support, and with unparalleled strategic partnerships to power our nation's critical compliance programs and safeguard our communities.

Learn more about EverCheck at: [evercheck.com](https://evercheck.com)